Compendium

of good practices and examples of regulation, legislation and organization in patient safety

EUNetPaS
European Union Network for Patient Safety

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The work described in this compendium was performed within Work Package 1 “Promoting Patient Safety Culture” and lead by the Dutch Institute for Health Care Improvement CBO.

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One of the aims of the EUNetPaS project was “Promoting a Culture of Patient Safety”, and this aim was approached in Work Package 1 (WP1). In WP 1 an information matrix and data collection methodology was developed. This has resulted in a database accessible to project partners on the EUNetPaS extranet. The EUNetPaS National Contact Points (NCPs) were requested to upload validated information to the database regarding good practices and examples of regulation, legislation and organization in patient safety.

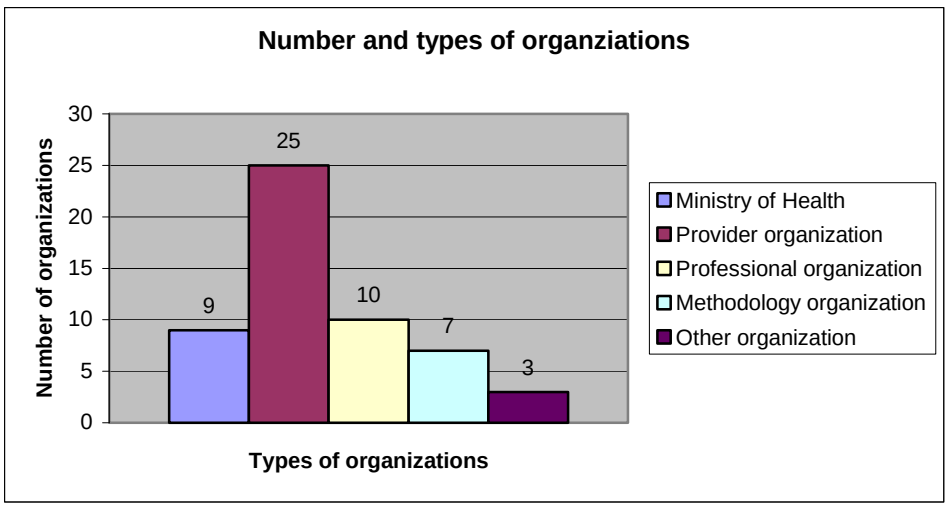
A short overview of the information contained in the database is given in this compendium. This is deliverable D24: *‘Compendium of good practices and examples of regulation, legislation and organization in patient safety’* of the EUNetPaS project.

This compendium is meant for people who are interested to know about the information up loaded in the database by Member States.
The focus of the compendium is on the topics of patient safety culture, education and training, reporting and learning systems and medication safety. These topics reflect the four main work areas of the EUNetPaS project.

This compendium is based on information which has been uploaded by NCPs to the EUNetPaS database through June 2010. Because the uploaded information is limited by the information provided through the NCPs this compendium can not be seen as an exhaustive document.

Content

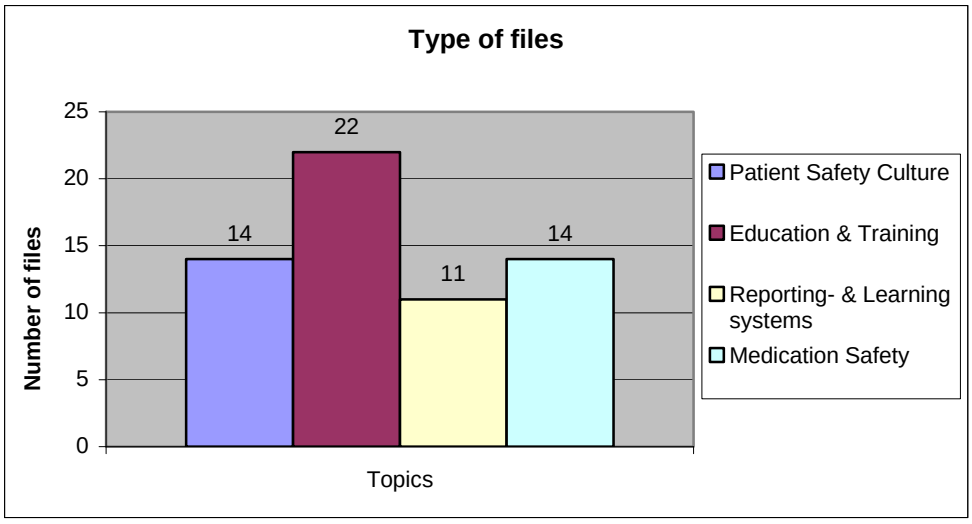
1. Organizations
The organizations which have been added are focused on the topic patient safety. Name, contact information, organization type, focal topics and contact person are available.
The organizations are divided in types (Ministries of Health, provider organizations, professional organizations, methodology organizations and other organizations), their action (design, improve, check) and focal topics (patient safety culture, education and training, reporting and learning systems, medication safety).



2. Files
The files that have been shared within the database concern patient safety and are focused on one or more of the focal topics (patient safety culture, education and training, reporting and learning systems, medication safety).
The type of files are:

- reports (e.g. policy plan about patient safety, study about reporting incidents in healthcare, report about safety management systems)
- (online) courses (e.g. online course on patient safety and adverse events prevention, course on risk analysis and management on medication-surveillance)
- brochures (e.g. brochure about patient safety, patient safety card for patients)
- programs and projects (e.g. report about national patient safety campaign, project 'development of an instrument for self evaluation of patient safety culture', draft guideline delivery medication data)

The files are divided in actions (design, improve, check).
Key words have been added to the files. The key words are categorized into the following areas: detection of risk, analysis of risk, resulting actions, failure mode. Every area has key words.



3. Patient safety culture (Work Package 1 questionnaire)
This information is focused on patient safety culture surveys, patient safety culture tools and patient safety indicators. For these topics contact information is available.

Examples of the up loaded information are:

- Patient safety culture surveys

Measuring patient safety culture: an assessment of the clustering of responses at unit level and hospital level.

- Patient safety culture tools
  - MaPSaF (Manchester Patient Safety Framework) was used as a basis for the IZEP instrument (Instrument for Self evaluation of Patient safety Culture).
  - The questionnaire of the Hospital Survey on Patient Safety Culture (American Agency for Healthcare Research and Quality).

More information about patient safety culture instruments and indicators is also available in the deliverables of WP1, which are available on the EUNetPaS public website (www.eunetpas.eu).

4. Education and Training (Work Package 2 questionnaire)
This information concerns different types of learning activities. The learning activities are divided by type, delivery platform, duration, renewal of the activity, target audience, main expected learning outcomes, impact of the activity, if the activity has been evaluated, type of evaluation, number of trainees, significant barriers that had to be overcome and any associated success stories/breakthroughs that merit sharing with others.
Key words have been added to the activities.
A description and contact information is available from every activity.

Examples of activities are:
- Patient safety introduction course and patient safety follow-up course.
- Workshop on medication safety.
- Training course in case studies including basic course in human factors.
- Risk management course.

More information about education and training is also available in the deliverables of WP2, which are available on the EUNetPaS public website (www.eunetpas.eu).

5. Reporting and learning systems (Work Package 3 questionnaire)
Information has been uploaded concerning reporting and learning systems. For every system uploaded, one can find: a description of the system, how it started, actors involved, who is running it, how it is funded and system contact information.

Examples of up loaded systems are:
- MHRA (Medicines suspected Adverse Drug Reaction reporting system).
- STEIS SUI (information on serious untoward incidents (SUIs) and near misses).
- Nosocomial infection early warning and response system.

More information about reporting and learning systems is also available in the deliverables of WP3, which are available on the EUNetPaS public website (www.eunetpas.eu).

6. Medication safety (Work Package 4 questionnaire)
Descriptions of good practices on medication safety are up loaded. For each good practice is the following information available: why this is considered as a good practice, is evidence available, what is the estimated cost of the implementation, information about the hospital that has implemented the good practice, contact information.

Examples of up loaded good practices are:
- The yellow safety vest.
- Medication reconciliation at discharge.
- Medication/pharmaceutical record.

More information about good practices on medication safety is also available in the deliverables of WP4, which are available on the EUNetPaS public website (www.eunetpas.eu).