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MINISTERIO
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Plan de **Calidad**
para el Sistema Nacional
de Salud



Patient
Safety

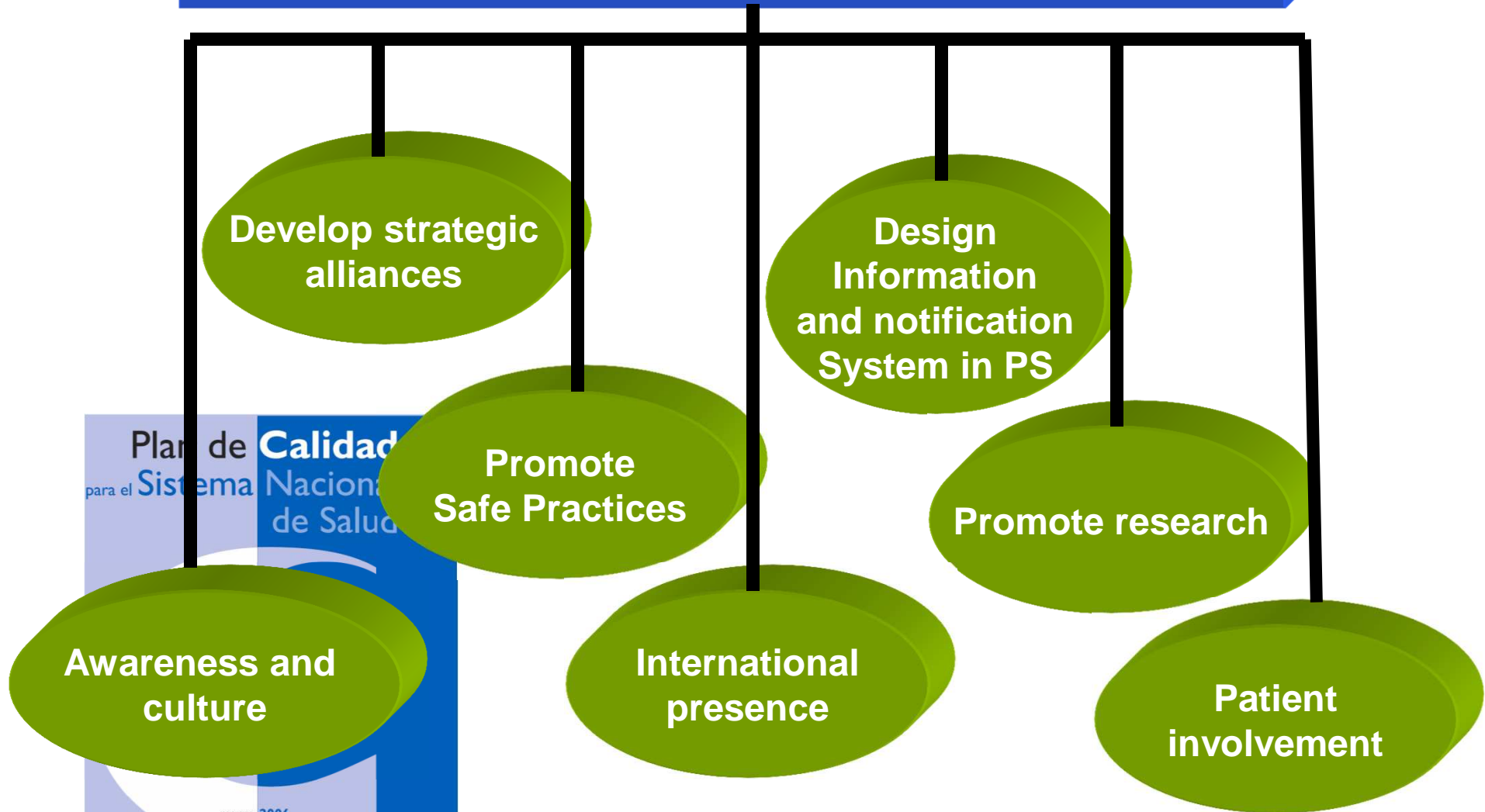
PATIENT SAFETY: A NATIONAL PRIORITY FOR THE SPANISH NATIONAL HEALTH SYSTEM

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TO IMPROVE PATIENT SAFETY IN THE SNHS



SPANISH PATIENT SAFETY STRATEGY



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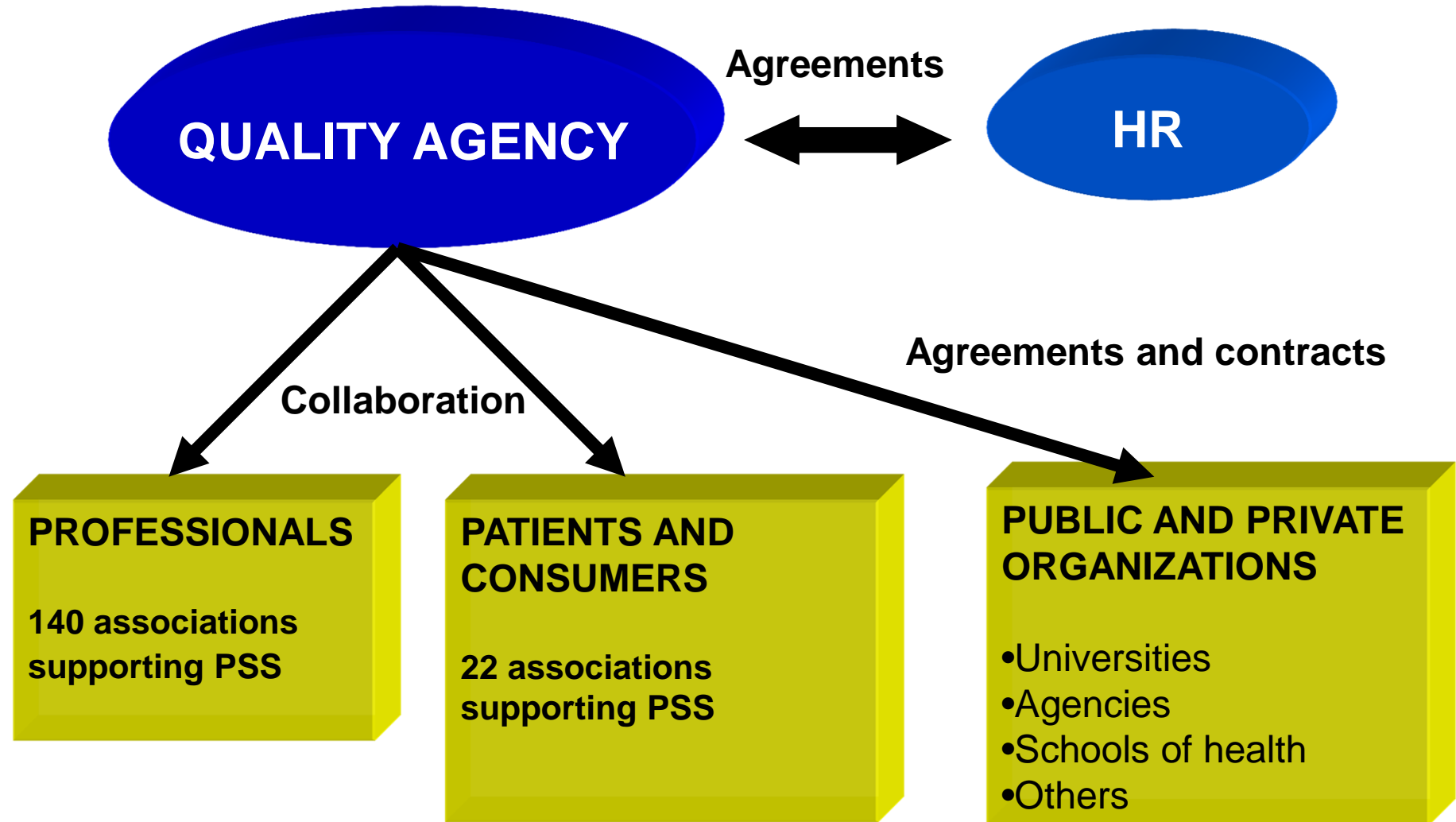
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ALLIANCES WITH STAKEHOLDERS

Patient Safety





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INFORMATION AND TRAINING

Patient Safety





SAFE PRACTICES



- Surgery and Anaesthesia
 - Nursing care
 - Infection related with clinical care
- ### BLOOD STREAM INFECTION

- Medication errors
- Palliative care
- Mother and baby care
- Errors related to communication
- Teaching activities



LEGAL ASPECTS

➤ Drafting of legal report :

Legal responsibility



International comparative law



Proposed regulations



TECHNICAL ASPECTS

- Qualitative studies with experts and patients
- Qualitative studies with clinicians
- Pilot implementation



2
0
0
8



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PATIENTS

Patient Safety

2007

Perception

Workshop

Workshop

Conference

•4 Focal groups patients/families
•8 Interviews associations and Leaders

Nominal group

- Situation analysis
- Critical issues
- Main actions

22 patients and consumer associations

•2 Focal groups N & L system

•Proposal for a national declaration

Patient for Patient Safety Declaration

January

June

November

December



NATIONAL RESEARCH PROGRAMME (Grants)

2006: 1.5 million €
2007: 4.5 mill €
2008: 6 mill €

NATIONAL STUDIES

- ENEAS (Hospitals): Incidence of AE
8,4% (CI, 95%: 7,7 - 9,1)
- APEAS (Primary Care): Prevalence of AE
11.18 ‰ (CI 95%: 10.5 ‰ – 11.8 ‰)
- Medication system: ISMP Questionnaire
- Patients and professionals' perception
- Complaints and suggestions
- Validation of the NQF indicators
- Cost studies

INTERNATIONAL STUDIES

- IBEAS (WHO/WAPS, PAHO)
- BLOOD STREAM INFECTIONS* (WHO/WAPS)
- EUNetPaS (EC)



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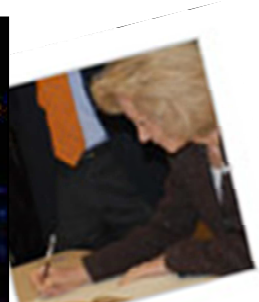
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COMMITTED TO THE WAPS

Patient Safety



National Campaign



Scientific Associations



Health Regions

SeMicyuc



Research Advisory Council

IBEAS



Patient Safety Research shaping the European agenda 24-26 September 2007: Porto, Portugal

Patients Declaration



Delphi Spanish validation



1

The SNHS is pretty safe **but** there is still room for further improvement.....●

2

Actions to improve: medication use, technical procedures, health care associated-infection and effective communication

3

Patients are demanding: information, training , participation and empowerment.....●

4

Main obstacles: lack of safety culture and training, communication skills and resistance to change.....●

5

Cultural change must reach managers, clinicians, patients and citizens.....●



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STRATEGY DEVELOPMENT

Patient Safety

Basic principles



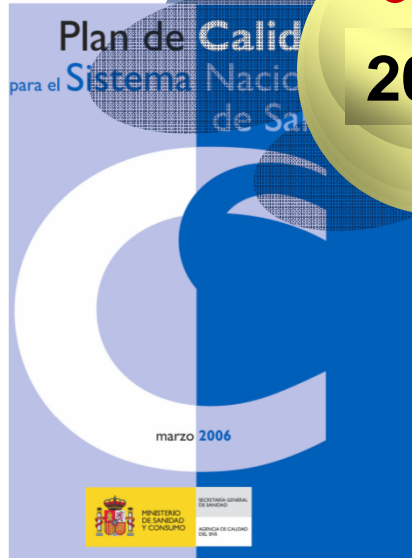
2005

Safe practices

Patients

Consolidation

2006



2007

2008

