

Patient Safety and Quality of Healthcare at the EU Level



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Issue

8 - 12% of patients admitted to hospital in the EU suffer from adverse events whilst receiving healthcare; much of the harm to patients is preventable

GUARDIAN 02/06/02

Downfall of surgeon who ruined lives

Hundreds of women suffered at the hands of the 'Victim' surgeon in the south-east. It took 16 years to stop his career. Now 62 and living alone in Ireland, Mr Ledward has never made any secret of his... Yet, despite the huge number of complications, it never seems to have crossed his... The expert's picture about it

DAILY TELEGRAPH 02/06/02

Retention of organs illegal and unethical

Shake-up call on bungling doctor

THE TIMES 31/01/01

RODNEY RIPPER

NHS bosses blasted for failing to stop butcher surgeon who maimed women

Keep a tighter rein on these medical 'gods'

DAILEY EXPRESS 04/06/02

Heart babies tragedy could happen again

NHS 'failed'

By Lucy Johnston and Victoria Fletcher

DAILY TELEGRAPH 16/06/01

LATE EDITION

Shipman may have killed more than 600 patients

Shipman victim called him 'the angel of death'

Liverpool was not the only offender

DAILY MAIL 11/01/01

I will never get over it, says distraught mother

Alder Hey must now apologise, say families

gance, secrecy and a refusal to admit mistakes.

How we surgeons have failed our patients

Heart units may shut after scandal report

ARROGANT DOCS KEPT SILENT AS BABIES DIED

Corruption and cover-up of silence behind the death of 35 infants

THE SUN SAYS A question of consent

Useless surgeons covered up failures

35 tots died in scandal at hospital

Huge shake-up for NHS is on way

My dad and mum killed by Shipman

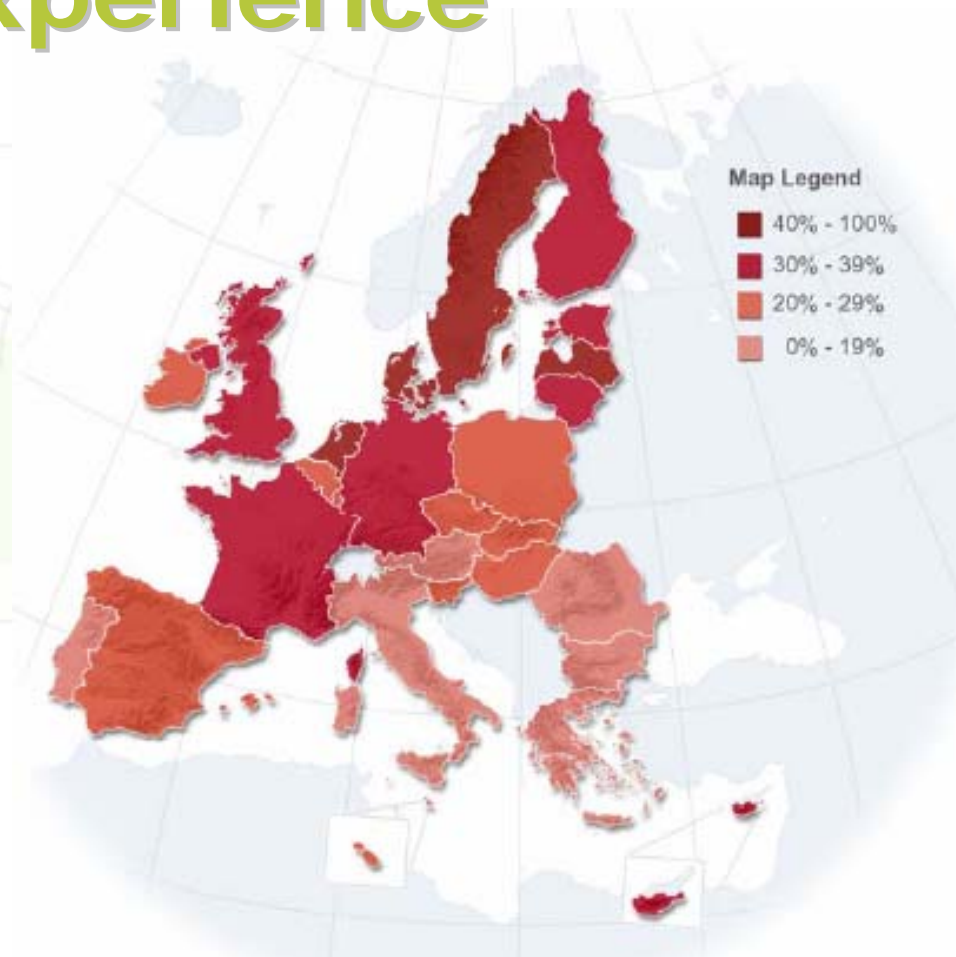
THE BUTCHER

Report condemns God-like doctors who allowed this man to continue mutilating hundreds of women

Full story: Pages 6 & 7

Patients' experience

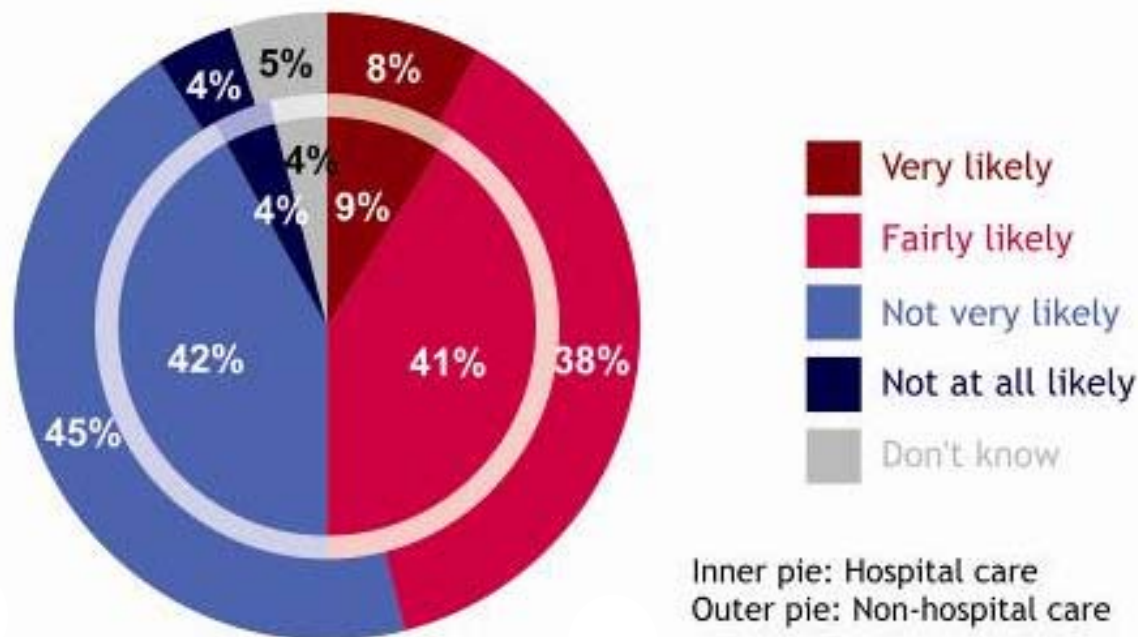
25% of
respondents to
EU survey say
they or their
family
experienced an
adverse event
with healthcare



Citizens' perception

Half of respondents to EU survey feel they could be harmed while receiving healthcare

Question: QD4a. How likely do you think it is that patients could be harmed by a) hospital care and b) non-hospital care in (OUR COUNTRY)?



EU response

**Commission
Communication
and Council
Recommendation
on patient safety,
including the
prevention and
control of HCAI**



EU response



**EU co-funded European network
on patient safety 2007-2010**

Council Recommendation

■ Composed of two parts:

- **General patient safety issues (seven recommendations)**
- **Prevention and control of healthcare associated infections (two recommendations)**

http://ec.europa.eu/health/patient_safety/policy/index_en.htm

General patient safety issues: Action for Member States

- Support the development of **national patient safety policies** and programmes
- **Empower** and inform **citizens** and patients
- Establish or strengthen **reporting and learning systems** on adverse events
- Include patient safety in the **education and training of health professionals**

General patient safety issues: Action for the EU

- **Classify**, codify and measure patient safety
- **Share knowledge**, experience and best practice at European level
- Develop and promote **research** on patient safety

Prevention and control of healthcare associated infections

- Adopt and implement a **strategy** at the appropriate level for the prevention and control of healthcare associated infections (six objectives)
- Consider setting up an **inter-sectoral mechanism** for the coordinated implementation of the strategy

Implementation

■ Timing

- Progress report from Member States - June 2011
- Report by the Commission – due in **June 2012**
- Further steps in 2012 if necessary

■ Actions at EU level

- Taxonomy and indicators - PSQCWG
- Exchange of best practice - Joint Action
- Healthcare associated infections - ECDC

Implementation

Taxonomy and indicators

Ongoing work within the Commission's Patient Safety and Quality of Care **Working Group**. Account taken of the work of the WHO on the **International Classification for Patient Safety** and the HealthCare Quality Indicators Project led by the **OECD**.

Implementation

Exchange of best practice

Preparation of a **joint action** on patient safety and quality of care between the Commission and Member States, under the Health Programme, for **2011-2014**.
The first preparatory meeting will be held by the Commission in July 2010. Project submission: beginning 2011.

Implementation

Healthcare associated infections

Ongoing work by the ECDC on three **sets of indicators**: for the hospital level, for the regional/national level, and a set of indicators to measure the implementation as well as the effectiveness of the HCAI recommendations.

From patient safety to wider quality of healthcare

- Discussions in the **Council Working Party on Public Health at Senior Level** under the French and Spanish Presidencies
- **Reflection paper** on healthcare quality developed by the Commission and the working group
- **Main discussion points:**
 - Which areas of quality should and could be addressed at EU level?
 - How to ensure patient empowerment and involvement of health professionals?



Thank you !

