



EUNetPaS European Union Network for Patient Safety

V International Conference on Patient Safety,
Madrid, June 4, 2010





Definition



Patient Safety:

Freedom for a patient from unnecessary harm or potential harm associated with healthcare.

Council Recommendation on Patient Safety including the prevention and control of health care associated infections



Objectives of EUNetPaS

- To produce European added value through Member State collaboration by mutual support and exchange of ideas and materials for accelerating progress
- To establish a pan-European network for Patient Safety involving stakeholders organised around national coordinators (National platforms)
- To pilot tools to reduce medication errors as a first step
- To promote education, a change in culture and a learning environment
- To propose a basis for research projects for better safety



EUNetPaS: an EU network...

An EU-level platform for collaboration and networking between:

- 27 Member States
- International organisations
- Stakeholders in the field of Patient Safety (decision makers, healthcare professionals, patients, researchers)



...of National Networks



- National Institutions on Patient Safety (PS):
 - Health Care Quality agencies
 - Dedicated PS agencies or Department
- Decision makers and financers
- Healthcare professionals
- Patient representatives
- Research teams on PS

National
platforms



Network development



National Patient Safety Platforms

- Austria
- Belgium
- Denmark
- Finland
- France
- Germany
- Greece
- Ireland
- Poland
- Spain
- Sweden
- UK...

EUNetPaS Outcomes and Deliverables

Promote coherence at EU level through recommendations and proposition of common tools

- Culture measurement tool
- Guidelines for education and training
- Virtual library of European RLS
- A mechanism for sharing high priority patient safety issues and/or solutions between all member states
- Recommendation on medication safety
- EU community of Hospitals involved in PS
- Sustainable European Network on PS



WP1 Patient Safety Culture

- Selected instruments 3 from 15 used in the EU MS
 - Hospital Survey on Patient Safety Culture (*HSPSC*) US assessment tool
 - Manchester Patient Safety Assessment Framework UK reflexion tool
 - Safety Attitudes Questionnaire (*SAQ*) HC prof. perception tool
- NOT FOR BENCHMARKING
- Toolbox
 - Collection and assessment of good and bad learning experiences in using PSC instruments
 - Literature review focusing on the association between the PSC and outcome measures of PS
- Questionnaire: PSC questionnaire focusing on indicators (Spain)
- Pilot in Lithuania 2009-10 (PSC instruments)
 - 8 hospitals using SAQ from IHI
 - 12 hospitals using HSPSC from AHRQ



WP2 Patient Safety Education & Training



Main outcome: A guide for Education and Training in Patient Safety

- Supporting implementation of the Council Recommendation on Patient Safety
- Including practical examples
- To be applied in a pilot mode in the context of running initiatives
- To be used as a basis for establishing “good practice” and exchanging experiences across Europe

Elaborated collaboratively with participating MS authorities and key EU Stakeholders – professionals and patients

A few Words about the Guide

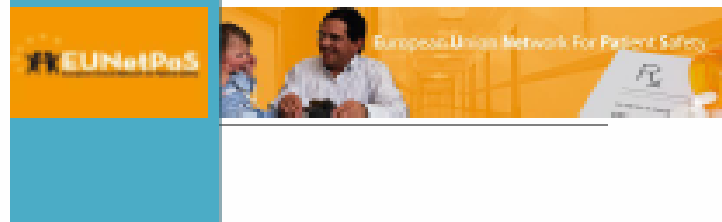


Part I: General Guide

Part II: Extended version with practical examples

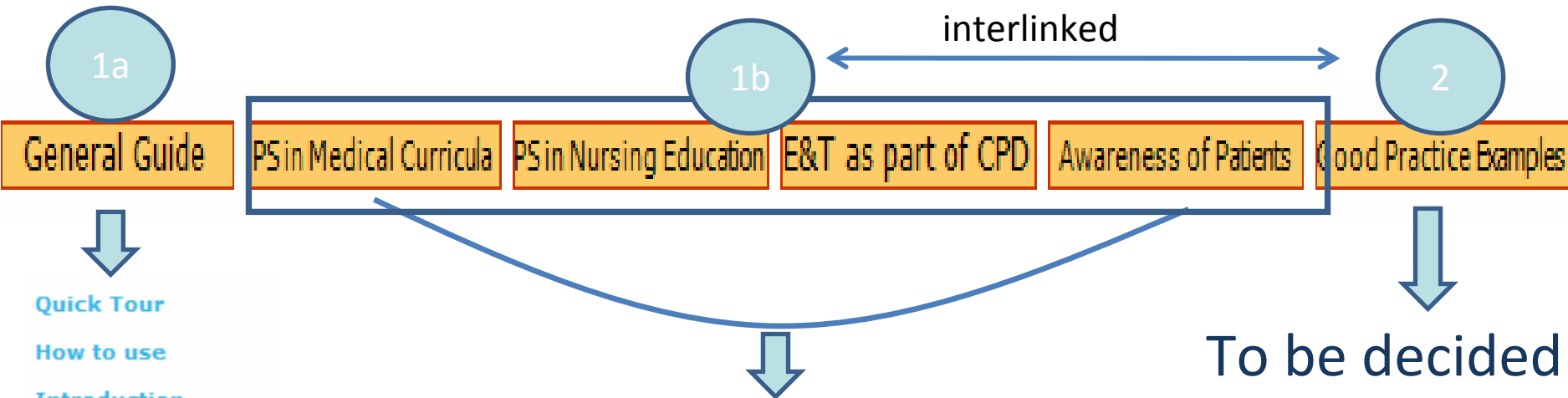
Translated it to a web version

**A General Guide
for Education and Training
in Patient Safety**





Web version



- Quick Tour
- How to use
- Introduction
- Principles
- WHAT is it?
- HOW is it organised
- WHO is involved?
- Design-Delivery
- Assessment
- Knowledge Sharing
- Evidence Base

- Challenge
- Context
- Activities-examples



WP3 Reporting and Learning Systems



- **Web-based library of EU Reporting & Learning Systems (RLS)**
 - legal framework
 - organisational structure
 - reporting culture
- **Rapid Alert Mechanism***
 - sharing high-priority patient safety issues
- **EU patient safety solution bank**
 - build upon existing data from regional and national RLS



Data collection

Information matrix

National Contact Points



- **34 Good practices from Austria, Bulgaria, Denmark, France, Germany, Greece, Hungary, Lithuania, Netherlands & UK**
- **57 Reporting and Learning Systems in 11 Member States**



WP 4 Pilot Implementation on Medication Safety



- European Federation of Hospitals HOPE (leader), Finland, Belgium, Austria, EFN (nurses), PGEU (pharmacists)
- Pilot testing: Finland, Belgium, Austria, Lithuania, Denmark, Netherlands, France, Portugal, Greece, Ireland.

- Objectives:

To identify good practices in reducing medication errors in hospital, select a number of those and implement them in hospitals (3 hospitals in each of the 10 participating member states)

To create a community with those hospitals to exchange at the level of the health professionals directly involved in clinical care



WP 4 Pilot Implementation on Medication Safety

7 Good Practices out of 93 selected for testing in 55 hospitals in 11 MS

- the safety vest (do not disturb during medicine preparation in wards)
- the sleep card (guideline to reduce unnecessary treatment by sleeping pills)
- bed dispensation (preparation and administration of medicines by the same person reduces the risk of confusion)
- medication reconciliation at admission and at discharge (written discharge medication given to the patient and sent to the GP and community pharmacist).



WP 4 Pilot Implementation on Medication Safety Draft Recommendation

- All good practices identified in EUNetPaS should be taken into consideration
- Identification of good practices at national/regional level should be promoted
- To identify the medication safety issues should be the first step before taking any decision to select and implement a good practice.
- Evidence should be the core element of the process of identification of good practices
- Implementing a good practice requires the identification of the resources needed
- To involve all professionals at an early stage is crucial
- Implementation benefits from building on existing tools
- Involving patients as well as HC professionals in the process is very efficient
- Good practice should be adapted to the cultural and functional context
- Evaluation tools should be built as core components of the implementation process



Next Steps



Implementation of the Council Recommendation through a Joint Action (JA) in 2011 including relevant quality topics?

**EC draft proposal
(working document on Quality of Health Care)**

Next Steps



- EU field testing of tools and solutions validated by EUNetPaS and other international projects (WHO, FP 7...)
- Involving the 27 MS
- Addressing the main points of the recommendation
 - Awareness for PS at MS and EU level
 - Implementation of standards and indicators
 - Education of Patients and HC professionals
 - Development of Reporting and learning systems involving patients and HC professionals
 - Sharing of best practices in implementing Patient Safety solutions
 - Sharing major Patient Safety Alerts

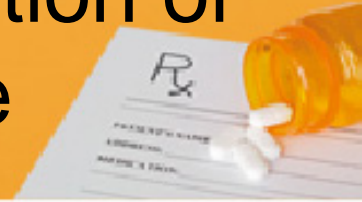


EU convergence for better safety

Commission co-funding should provide an opportunity for MS to implement the Council recommendation through concrete actions relevant to their needs and to develop patient safety through the transfer of good practices based on solutions which have been validated at international level (i.e. High 5 project).

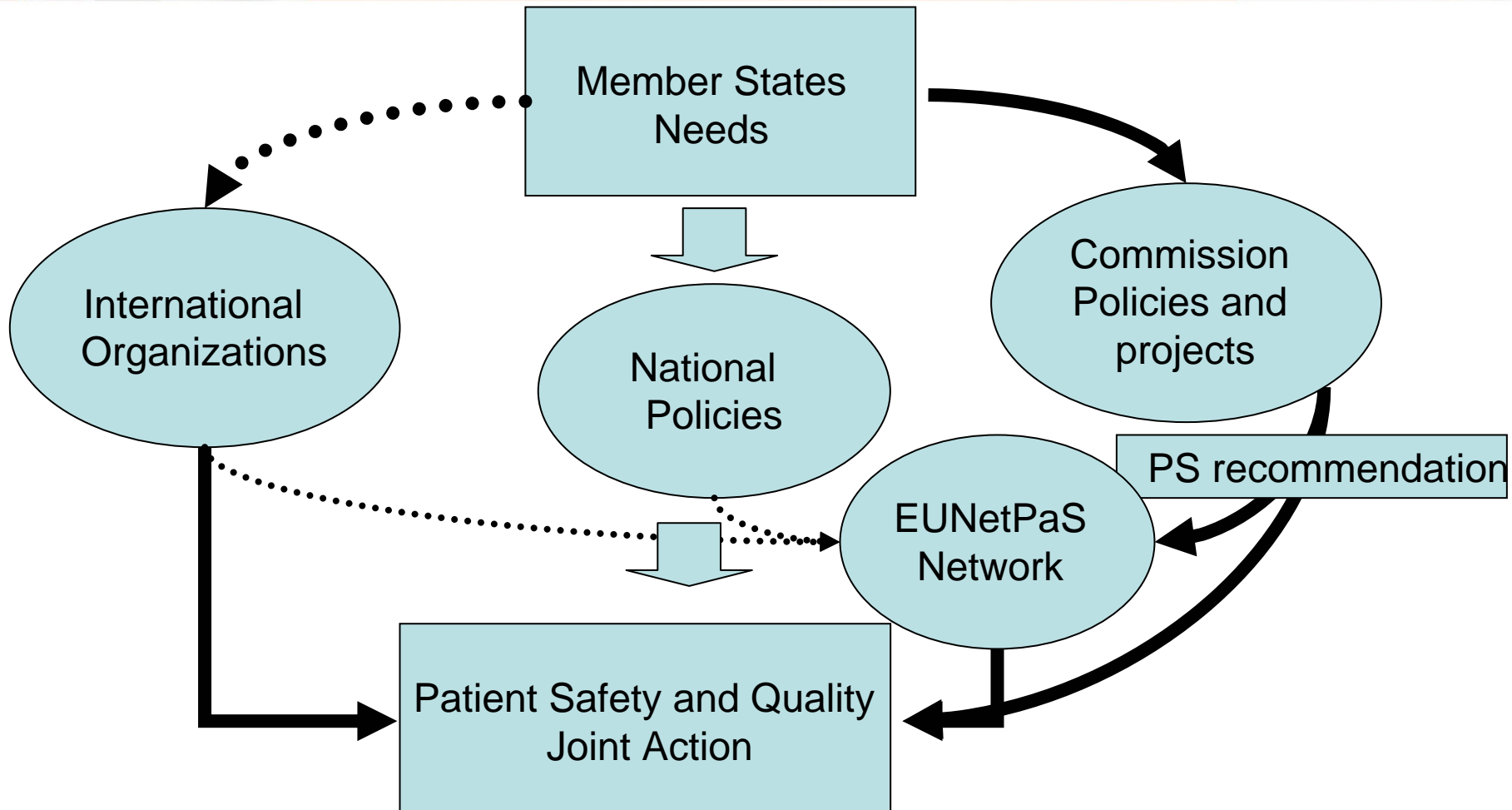
Development and Implementation of good practices based on international standards will contribute to the improvement and convergence of patient safety and quality of care in every Member States

Patient safety is a key foundation of good quality healthcare



« Two sides of the same coin »

A need for a JA in Patient Safety?





EUNetPaS

demonstrates the ability of
concerted EU actions

to improve Patient Safety and
Quality of Care

Political consistency will be key to
confirm success



Acknowledgement to EUNetPaS' 46 partners!

