

## **PaSQ Information and Discussion meeting: Coping with the adverse event impact on patients, professionals and healthcare institutions (First, Second and Third victims after adverse events in the European Union)**

### **Agenda**

November 23<sup>rd</sup>, 2015

Ministry of Health, Social Services and Equality.

Paseo del Prado, 18, 28014, Madrid– Spain

Ernest Lluch Auditorium

- Aim: To share experiences and knowledge at the European Union level regarding interventions and research projects on second and third victims after adverse events

**Monday November 23<sup>rd</sup> (Language: English, translation English-Spanish-English will be available during all the conference)**

**9.30-9.55 - Arrival and registration**

**10.00 - Welcome**

- Paloma Casado, Ministry of Health, Social Services and Equality.

**10.15 - Introduction aims and scope of this Workshop**

- Yolanda Agra, Ministry of Health, Social Services and Equality.
- Jesús Aranaz, Ramón y Cajal Hospital, Madrid (Spain)

**10.30 - What is and what do we know about Second and Third Victims?**

- Kris Vanhaecht, Leuven Institute for Healthcare Policy, University of Leuven (Belgium)

**10:50 – Colloquium**

**11.10 – Break**

**11.40 – National study on Second Victims in Italy**

- Massimiliano Panella, Università degli Studi del Piemonte Orientale (Italy)

**12:00 – Colloquium**

**12:20 – National study on the wellbeing of hospital doctors in Ireland**

- Lucia Prihodova and Blanaid Hayes, The Royal College of Physicians (Ireland)

**12:35 – Colloquium**

**13:00 – What is the impact of adverse events on the Spanish healthcare professionals?**

- Susana Lorenzo, Alcorcón Foundation University Hospital, Madrid (Spain)

**13:10 – Colloquium**

**13:20 – What are the EU countries doing on Second and Third Victims? (Participants who want describe experiences)**

Chairman: Massimiliano Panella (Italy)

**13:30 – Lunch**

**14:45 – Spanish initiatives to support Second and Third Victims. A Guideline about what, when, who, where and how to act after an adverse event in hospital and primary care**

- José Joaquín Mira, Miguel Hernández University, Alicante-Sant Joan Health District, Alicante (Spain)

**15:05 – Colloquium**

**15:20 – What have we learned about Second and Third Victims in Spain? (I)**

Chairman: Jesús Aranaz, Hospital Ramón y Cajal, Madrid

- Maria José Bueno, SAGESSA, Reus
- Beatriz País, Galician Health Service, La Coruña
- Juan Ignacio Gómez-Arnau Díaz-Cañabate. Anesthesia Service. Alcorcón Foundation University Hospital. Madrid
- Roser Angles. Responsible of Patient Safety. Vall d'Hebrón University Hospital, Barcelona
- Enrique Peiró, Osakidetza, Bilbao
- Antonio Torres Olivera, Director of the Andalusian Health Quality Agency, Sevilla

**16.00 - Colloquium**

**16.15 – The adverse event impact on patients**

Chairman: Julián Vitaller, Medical Inspection. Elche (Spain)

- Blanca Rubio Fernández. President of Madrid Association of Lupus and Antiphospholipid (AMELVA) and Vicepresident of the European Association of Lupus. Madrid

**16:35 – Colloquium**

**16.50 – What we need to know. Questions seeking answers**

Chairman: Pilar Astier, Aragón Health Service, Zaragoza (Spain)

- Kris Vanhaecht (Belgium)
- Massimiliano Panella (Italy)
- Carlos Aibar, Zaragoza University, Zaragoza University Clinical Hospital (Spain)

**17.20 - Colloquium**

**17.30 - Closing remarks and next steps**

- Yolanda Agra. (Spain)
- José Joaquín Mira (Spain)